

KUZEY KONAKZADE LIMITED COMPANY
KONAKZADE JEWELLERY PORTFOLIO & BOUTIQUE
Jewellery Order Agreement

This agreement regulates the contract between Kuzey Konakzade - Konakzade Jewellery Portfolio & Boutique (hereinafter referred to as "Kuzey Konakzade") and the customer (hereinafter referred to as the "Customer"), for the custom production of Kuzey Konakzade's unique designs upon the Customer's request. By placing an order, the Customer accepts the terms outlined below, and Kuzey Konakzade commits to adhering to the provisions of the contract by accepting the order.

1. Order Definition and Scope

The Customer selects one of Kuzey Konakzade's unique designs, which will then be custom-produced according to the Customer's preferences. Kuzey Konakzade will initiate the production process for its designs without making any changes as per the Customer's request.

2. Design Process

- Kuzey Konakzade will produce the selected design according to the Customer's custom measurements and other preferences.
- The design may be adjusted according to the Customer's requests, but the essence and overall structure of the design will be determined by Kuzey Konakzade.
- The Customer will be provided with all necessary information regarding the design and production process from Kuzey Konakzade.

3. Order and Payment

- The Customer will pay the agreed design fee in full in advance.
- Payments can be made via cash or other payment methods available on the website www.kuzeykaa.com.
- The order will be confirmed and the production will begin once the payment has been completed.

4. Production Process and Delivery

- After the design is approved, the production process will commence.
- The production time may vary depending on the complexity of the design and material availability.
- Kuzey Konakzade will keep the Customer informed about the delivery time and will maintain regular communication about the progress of the process.
- The product will be delivered to the Customer either before or on the scheduled delivery date.

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5. Changes and Cancellations

- After the start of the design process, major changes to the order requested by the Customer will not be accepted.
- Once the production process begins, the order cannot be canceled, and no refunds will be issued.

6. Warranty and Quality

- Kuzey Konakzade guarantees that the products will be made with high-quality materials.
- If any defects or faults are found during the production of the product, Kuzey Konakzade will assume the responsibility for rectifying the issue.
- The Customer should check the product for any damage after delivery.

7. Confidentiality and Copyright

- Kuzey Konakzade will use the designs related to the Customer's order only for the specified order and will not share them with third parties.
- The designs are the intellectual property of Kuzey Ümit Kargin, the founder of Kuzey Konakzade, and these designs cannot be copied or reproduced without the permission of Kuzey Konakzade and its founder, Kuzey Ümit Kargin.

8. Responsibility

- Kuzey Konakzade is only responsible for the design and production phases. Any damage, loss, or harm to the product after delivery is the sole responsibility of the Customer.

9. Dispute Resolution

- Any disputes arising from this agreement will be resolved in accordance with applicable laws.
- The parties agree that in case of a dispute, the courts in the designated regions will have jurisdiction.

10. Effectiveness

- The Customer has read and agrees to the terms of this agreement by confirming the order.
- This agreement becomes effective from the moment the order is received.

Kuzey Konakzade - Konakzade Jewellery Portfolio and Boutique

Kuzey Ümit KARGIN

Customer Name:

Date:

Order Number: